

G.A. MAVON & Co.

MANAGING GENERAL AGENTS

January 2010

Regarding: Simplified structure in 2010:
Mavon's NEW unit, GAMPro Professional Liability
All other commercial is now ONE department!

Agents and Friends,

As the property-casualty insurance market continues its rapid evolution, Mavon continues to adapt in order to deliver the highest quality service and products for our agency clients. Based on your suggestions, our management team devised a new structure to make working with Mavon easier for you. Having created a new professional lines unit, ALL other commercial business will be handled by one underwriting team. This team will help determine the right product—standard, surplus, package, etc.—for your account and respond promptly to any inquiry.

Working with Mavon has never been easier! We now have three business units:

PERSONAL LINES

COMMERCIAL LINES

GAMPro (professional)

Submissions, requests, endorsements, and any other correspondence *for any unit* may be sent to anyone at Mavon, or for your convenience we have a new general email for *everything*:

SUBMIT@MAVON.COM

All correspondence will be sorted at Mavon through the above email address. Or, if you are working with a specific underwriter on a risk, you can email the underwriter directly.

We believe that with the breadth of products available at Mavon these days, it should be our task to determine the correct unit, thus making it easier and easier to do business.

We thank you for your business this year, and look forward to a terrific 2010.

Best regards,



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